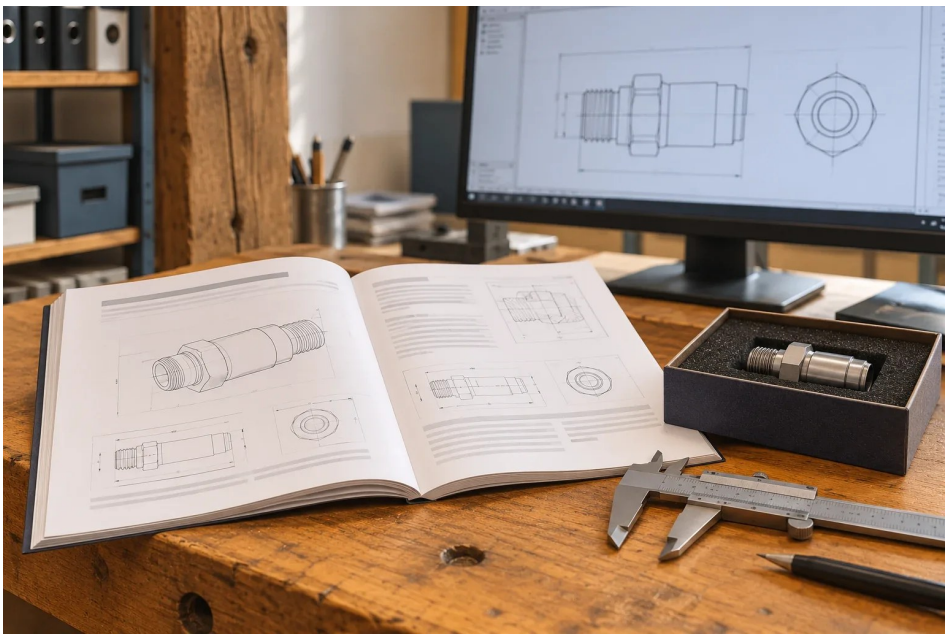
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# Is a plausible text a good manual?

*A generated answer can seem convincing without describing the right product. A look back at an experiment published in 2023 and at the checks that help.*

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In 2023, Karbonic questioned ChatGPT about watchmaking documentation. The exchange highlighted a difficulty: a general answer can seem convincing without giving a procedure suited to the product.

## Supplying the product information

Characteristics, variants and validated procedures are identified. Missing information is flagged. AI can then help to write from this information.

## Checking every procedure

Values, reference marks, components and sequences are checked. Steps must be possible to follow and the conditions of execution must be explicit.

## Tools suited to this work

Karbonic uses reusable working instructions, or “skills”, and develops its own documentation tools. HTML Editor can be driven entirely by AI. Preparation and publication can thus be automated, with the content reviewed in the context of the product.

## Saving time beyond the writing

Assembling variants, reuse, translation and publication can be organised along with the writing. The final document is checked against the product information.

Producing manuals more efficiently

## History of this article

This page takes up and updates the article “Informal discussion with ChatGPT”, published by Karbonic on 7 February 2023.