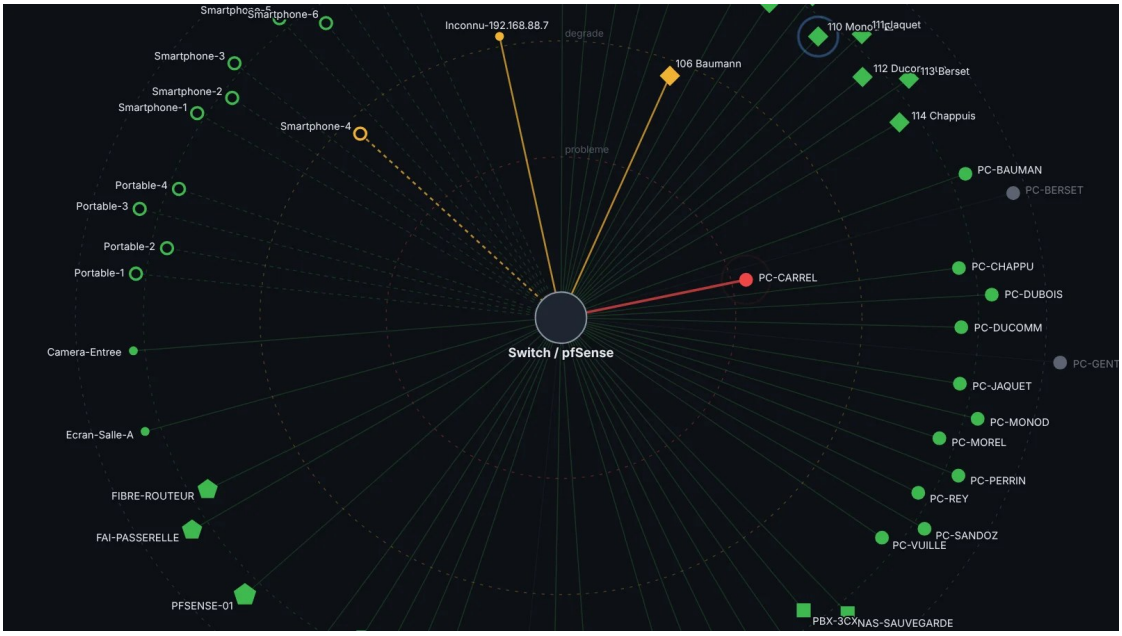
USE CASES

NetWatch: from network information to useful actions.

Bitdefender, Action1 and the Karbonic agent link security information to interventions. The link with 3CX is planned so that the system can be queried directly.

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Which workstations need attention? Does an alert correspond to a problem that is still present? Have the necessary updates been applied? A summary should help answer these questions, with dated, verifiable information.

NetWatch, the agent on the network

Developed by Karbonic, NetWatch is installed on a station on the network. It makes it possible to run commands there and to read Bitdefender's information. Security monitoring can thus be matched with checks and interventions on the equipment.

Bitdefender and Action1: complementary roles

Bitdefender GravityZone provides security information and interfaces for its reports and events. Action1 makes it possible to monitor workstations, vulnerabilities and updates, and to run automated operations.

Coordinating these tools with NetWatch aims to go from an alert to a check and then, when justified, to an action. The possibilities are defined according to the licences, access and configuration of the installation.

The link with 3CX is planned

The aim is to connect NetWatch to 3CX so that questions can be put directly to the system. The telephony interfaces of 3CX open up possibilities for integration with external applications; the dialogue envisaged is one of the planned developments of NetWatch.

Showing what was checked

A report must state the sources consulted, their date and the missing items. A failed collection does not allow the conclusion that all is well. Answers must be traceable to the original events.

Controlling the actions

The commands allowed, the machines concerned and the stopping conditions are defined. The result is checked after the intervention. A recommendation from the system does not replace the decision rules established for the installation.

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Documentation of third-party tools

- Bitdefender: GravityZone public API
- Action1: integration and automation
- 3CX: Call Control API